



April 7th, 2008

To Our Valued Customers
Sent Via Email or Facsimile

One of the six tornados that occurred the afternoon of Friday, April 4th in Central Mississippi affected a portion of the RecordMax properties where documents and records are stored. While the vast majority of the records under our care are fine, one of our buildings was hit hard enough that damage to our roof (and the amount of weight contained within the damaged roof infrastructure) creates an unacceptable level of risk in accessing certain areas of our storage facilities.

Document restoration experts BMS Catastrophe out of Fort Worth, Texas arrived onsite the same day as the event to assist in evaluation, protection and potential reclamation of any affected records. Our insurer, Georgia Casualty, was onsite the same day and helpful in coordination of resources. Two refrigerated trailers arrived the same afternoon. Two roofing crews arrived early Saturday. We're fortunate to have business partners and friends that have responded so promptly to our needs.

Contractors and engineers have been working since Saturday morning on the best and safest methods for removal of the material that will ultimately make access to all storage areas safe. As soon as we can physically access all affected areas, we will contact each customer accordingly.

Count on continued phone calls, emails and/or updates on our website over the coming days and weeks.

Thanks so much for the support shown by customers, various peers and competitors in the industry and so many vendors, partners and friends. We truly appreciate you all.

Bob and Ted Lloyd